

Ridership Survey

1. How often do you ride the Rhody Express?

- 1 time or less per month One or two times a month
 About once a week More than once a week

2. How long have you been using Rhody Express?

- Less than 6 months 6 months to 1 year 1 year to 3 years
 3 years to 5 years 5 years or longer

3. What is your main purpose for riding the Rhody Express?

- Home Medical Services
 Shopping Work or Work Related
 Social, Recreational, Religious, etc. School or School Related
 Other: _____

4. What changes to Rhody Express service would make riding more convenient for you?
(Check up to 3)

- Earlier Morning Service More Frequent Weekday Service
 Later Evening Service Weekend Service
 More destinations/expanded route:
 Other _____

Where would you like the bus to go? _____

5. Are you using a connection service today? If so, which one?

- Link Lane – Eugene/Florence Connector Link Lane –Florence/Yachats Connector
 Coos CAT – Florence Express Other - _____

6. How would you rate the safety of Rhody Express and bus shelter/stop?

- Excellent Good Neutral Fair Poor

Comments/Suggestions: _____

Bus stop(s) or shelter(s) used: _____

7. How would you rate the quality of the current Rhody Express service?

- Excellent Good Neutral Fair Poor

Comments: _____

Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 101, Florence, OR 97439, or email to planningdepartment@ci.florence.or.us

Thank you. Citizen involvement is essential to improving the public transit services.