



City of Florence
A City in Motion

PRESS RELEASE

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CROSS CONNECTION CONTROL PROGRAM COMMUNITY SURVEY

FLORENCE – Over the next few weeks, the City of Florence will be mailing the attached Cross Connection Control Program survey to all residential water customers. The purpose of this survey is to identify and prevent potential cross connection contamination from entering the potable (drinking) water distribution system. This survey is required by the Oregon Health Authority, Drinking Water Services.

The Oregon Health Authority (OHA) requires that all water systems in the State of Oregon to have an effective Cross Connection Control Program. Cross connections within the public water supply are a serious concern as they can allow contaminants or pollutants to enter the public water system through what is called “backflow”. Backflow occurs when a drop in water pressure causes your water to flow in the opposite direction. This can allow contaminated or polluted water to flow back into your drinking water. Given OHA and US EPA regulations and the dangers that exist from unprotected cross connections, it is necessary to establish and maintain an effective cross connection control program to protect both our water customer as well as the integrity of the City of Florence’s water supply

One necessary component in this program is a survey of the water system to determine where cross connections exist. Water customers can complete the survey on-line at <https://www.ci.florence.or.us/publicworks/cross-connection-survey> or contact the Public Works Department at 541-997-4106 for a paper survey and additional information.

The City of Florence is proud of the water that we deliver to you every day. By working together and cooperating in this critical program, we can further protect our water from potential contamination.

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