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January 2014

Hau'oli Makahiki

By City Manager Jacque Betz



Hau'oli Makahiki. Ok so yes I just returned from visiting my sister who lives in Hawaii over the holiday and yes I had to Google how to say *Happy New Year* in Hawaiian, but it just seems more cultural to say it that way. Aloha — who knew that one word could have so many meanings: hello, goodbye, love, kindness to be expressed with tenderness, unity to be expressed with harmony, agreeable to be expressed with pleasantness,

humility to be expressed with modesty, and patience to be expressed with perseverance. I can't think of a better way to start 2014 than by bottling up precious sunshine from Paradise to sustain healthy energy levels and continue to make strides in enhancing the quality of our lives.

On the flight I took recreational reading; the Wall Street Journal (WSJ) and a book authored by Facebook CEO Sheryl Sandberg called Lean-In: Women, Work and the Will to Lead (teaching you how to embrace risk and not shying away from obstacles in ones' path). Did I say recreational? Well, after the WSJ told me to set obtainable goals instead of striving for perfection, because it is more important to aim for sustainable and fulfilling, that leadership is about making others better as a result of your presence, and making sure that impact lasts in your absence... I was finally able to exhale. It felt great to go on a vacation knowing that the City was in the hands of our fine department head team.

Beautiful sunsets, exhilarating morning runs in the warm rain, whales playfully spouting for entertainment purposes, swimming with turtles (that are so protected you can get a \$50,000 fine for touching them), and savoring the freshest pineapple (instead of pounds of fudge) was an incredible way to spend Christmas. An added bonus was getting to watch the Beavers play in the Hawaii Bowl with our President and his daughters in attendance. I thought about booking a round of golf with him, however, since I have never picked up a club in my life I thought I would save Florence the embarrassment. But it all seemed surreal sitting in 80 degree weather in shorts and a t-shirt munching on a local mixed plate of rice, macaroni salad, and authentic BBQ while Bing Crosby sang Mele Kalikimaka. Did Christmas really happen?

Hau'oli Makahiki , Page 2

Page 2 Focus on Florence

2014 City Council Goals

New Year's resolutions are a part of American culture. Whether your goal is to buy a house or lose 10 pounds, you won't get there unless you make it a priority and the City of Florence is no different. Every year, the Florence City Council meets to assess their annual goals for the City of Florence. These goals represent what the Council believe are priorities for the City over the next year. They serve to guide the allocation of resources through the budget and to assure that department work plans and projects move the community toward the goals of the City Council.

On December 14, 2013, the City Council met to discuss the goals for 2014 and review the progress on the 2013 Council goals. The goals below are proposed to be adopted by the Council at their meeting on January 6th.

- 1) Sustainable Funding for the Streets Program
- 2) Spruce Street LID Options
- 3) Orderly Growth and Opportunities
- 4) Utility Code Service and Billing Policies
- 5) Strategic Plan for Record Retention Program
- 6) Location and Financing of Public Works Facility
- 7) Lane County Co-Adoption
- 8) Old Town Parking Code Changes
- 9) "Dark Sky" Lighting Regulations

HAU'OLI MAKAHIKI, Page 1

In last month's newsletter Mayor Xavier summarized our productive year in local government and I knew when I left that the Council was going to adopt its 2014 goals when I returned (which are listed in this newsletter), so I really tried to cherish my time being a tourist. Ironically, my sister commented that the place we stayed north of Kaanapali in Maui reminded her of Florence... really? Maybe people paddleboard on the Siuslaw River?

What I didn't expect, however, was the impact that the USS Arizona Memorial at Pearl Harbor or walking the quiet lawns at the National Punchbowl Cemetery were going to have on me. Visiting those monumental sights was a somber privilege. The exquisite monuments portray all of the veterans in the Pacific that gave us their lives, and we should strive every day to make their death mean something. It is a reminder how important it is to find what inspires you and celebrate its meaning. Ride that wave — like Santa on his surfboard. For me that means to never take anything for granted and to continue to listen and embrace others.

The economy has been tough on many in our community. From those on fixed incomes, to small (and big) business owners that are struggling to make it. Be reassured that this too will pass and when we work together and support each other it will pass even sooner. I know, I have been to that place over the rainbow and saw firsthand economies are strong.

I am back and rested, and after completing my second year as your City Manager I want to say "thank you". I look forward to a prosperous new year as we focus on maintaining the quality services that you have become accustom to enjoying in our great City. Please try to focus on one thing that inspires you this year because inspiration is what makes our community one that can complete all those wonderful projects our Mayor spoke about last month.

And remember, "Time shall not dim the glory of their deeds" and I know that time will not dim the glory of your deeds either.

Aloha

Focus on Florence Page 3

A Holistic Approach to Water Storage Tank Maintenance

Water storage tanks, also known as water reservoirs, are designed to provide water storage for fire protection, static water pressure, and emergency supplies. Currently the City has three welded steel water reservoirs: one 500,000 gallon tank and two 2,000,000 gallon storage tanks.

The quality of our drinking water in storage tanks can decline due to the amount of detention time, temperature fluctuations, surface deposits, and sediment. Combined, these conditions can cause taste-and-odor problems, dirty water complaints, low chlorine (disinfectant) residuals, and elevated disinfection by-products (DBPs). Additionally, biofilms, scale and debris can allow bacteria to propagate rapidly, especially during warm summer months. The need to perform annual inspections and routine cleanings are important tools in keeping our water safe.



Roof support beams for the 500,000 gallon tank at Rhodoview Dunes.

One of our water storage tanks, the 500,000 gallon welded steel water reservoir located in Rhodoview Dunes, is in need of having a number of roof support beams replaced as well as having the interior 'cold tar' coating system removed and replaced. In evaluating repair options for this tank we looked into a relatively new concept of asset management utilizing services from a company that specializes in all aspects of water storage tank management.

Water storage tank asset management is a sustainable and holistic approach to water reservoir maintenance that provides full coverage of all aspects of tank

maintenance, including active water mixing systems (to avoid stratification in the tank - stratification can lead to low levels of chlorine and the development of DBPs), tank cleaning, repair, and inspections. This approach moves us from being reactive to a predictable maintenance program approach. It is achieved through annual inspections, which are used to determine what repairs are needed and at what interval these renovations will be required.

Our two - 2 million gallon water reservoirs located off of 35th Street near Sandpines Golf Links are also in desperate need of exterior recoating. The exterior coating system has failed and the rust that you see indicates that the tanks are experiencing steel loss. Over time, if the tanks are not recoated, the steel loss will become so great that we will actually have holes in the steel. Along with the exterior coating system, the interior coating systems are due for removal and replacement.

In a traditional method of recoating steel water storage tanks, the The west reservoir near Sandpines Golf Links. Notice the paint utility bids the project to qualified contractors, and generally,



system failure and rust developing on the tank.

accepts the lowest bid. While that practice is good, it has the potential for problems related to coating failures after the one year warranty expires. Even if a coating system fails within the one year warranty period, it may be due to the coating (paint) material, application of the paint, or lack of standards/specifications for the surface preparation and environmental conditions. All of this can lead to lengthy attempts to hold the contractor or manufacturer accountable. The existing premature coating failure at the two -2 million gallon reservoirs may be attributed to lack of proper surface preparation and control of environmental conditions. The failure is beyond the one year warranty period; therefore, the City cannot hold the contractor accountable for the early failure of the coating system.

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Florence City Council Goes Digital

About 50,800 sheets of paper and 84 hours of staff time. That is the annual amount of work that goes into the long-established practice of providing paper packets to the City Council, staff, and media prior to Florence City Council meetings.

No more. The Florence City Council, staff, and the media will no longer have their twice-monthly meeting agendas provided on paper. Instead, all of the information is electronically posted to the City of Florence website for Councilors to download to their City supplied iPad tablets.

Going paperless is not anything new, over 69% of jurisdictions in Oregon have paperless City Council meetings¹, and for good reason. Going paperless saves time

and money, with estimates that going paperless could save the City of Florence approximately \$5,500 per year in costs of paper, ink, office supplies and staff time. Though there is a cost to hardware upfront, that is a significant savings over time.

There is more saved than just money, going digital leads to more efficiency during meetings and better information being provided to the public because citizens and the media will have access to the same information as that of the City Council.

Going digital also leads to a better educated Council, because City documents, from the budget, long term financial plan, prior ordinances and resolutions, and the comprehensive plan, among many others, are readily available to the City Council, anytime and anywhere via the recently redesigned City of website.

City of Florence Council packets can be found on the City of Florence website at www.ci.florence.or.us, by following the "upcoming events" link, or the "Agendas and Minutes" link for each specific meeting. For more information contact City Recorder Kelli Weese at kelli.weese@ci.florence.or.us.

¹Oregon Association of Municipal Recorders — <u>www.oamr.org</u> - 2010 study

WATER TANKS, Page 3

The asset management approach to water tank management is unlike any other program. In this holistic approach, a company can leverage their years of experience to provide a complete asset management approach to water tank maintenance, which enables the City to reduce costs by having all of our tank maintenance needs covered by a single provider and paying a single annual fee. This fee includes all repairs and covers ongoing maintenance and management issues. The fee is based on a predictive model of the annual cost of each individual tank and anticipated future renovation costs.

In this approach, all required annual maintenance, emergency maintenance services, a warranty for the coatings and structural steel of the tank(s), as well as future renovations are contained in a single fee. Where other individual contractors may be able to provide only one of these services, the contractor that the City selected, Utility Service Company, has the labor, expertise, and experience to provide all aspects of water tank maintenance.

The full service holistic approach to water tank management offered by Utility Service Company, Inc. was approved by the City Council on November 18, 2013. With the proper maintenance and coating systems, our steel water storage reservoirs will last for generations.

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Employee Spotlight

Human Resources Coordinator Ann Steward

Ann Steward has worked as the City's HR Coordinator since February 2013. Her prior HR experience was with an international risk management company based in Silver Spring, Maryland.

With her husband Scott, Ann moved to Florence two and half years ago to live near

their elderly parents who were in need of assistance. Prior to moving to Florence, they lived in Maryland, Northern California, and Eugene. Ann says that "While away we were always quick to say Oregon was 'home." Ann and Scott grew up in Eugene and met while working at SELCO Community Credit Union. They have three grown, married daughters living in California, Colorado, and Maryland.

What are your job functions as HR Coordinator?

"With a range of duties from handling confidential personnel matters to coordinating employee functions, my position is seldom boring. I wear a number of different 'hats' while performing my various HR duties. That can be challenging at times, but it is also rewarding."



What is the most rewarding aspect of working with the City?

"Being a resource in HR related matters for employees and management is the most rewarding part of my job. I believe a company's greatest asset is its employees. I consider working with the City's employees a pleasure

and a privilege - they are an amazing group of individuals!"

What do you enjoying doing in your free time?

"I like to spend free time with my husband as we enjoy doing just about everything together. I also love to read, keep in touch with my daughters and grandsons, and volunteer at Sonshine Christian School, a private elementary school that my church operates."

Do you have anything else to add?

"A few things I've learned during my years working in Human Resources: kindness and a smile go a long way; be patient; don't take things personally; we're all human and sometimes make mistakes; and to do your best work all the time, not just when you feel like it."

Officer Denton Tipler Graduates from the DPSST Police Academy

Florence Police Officer Denton Tipler graduated from Basic Police Academy at the Oregon Department of Public Safety Standards and Training (DPSST) in Salem on December 13, 2013. The Basic Police Academy is a 16 week intensive program training officers in survival skills, firearms, emergency vehicle operations, ethics, cultural diversity, problem solving, elder abuse, drug recognition, and many other subjects.

Officer Tipler will now complete a 16 week Field Training Program where he will ride with a Field Training Officer (FTO) in Florence. This time is spent to support and enhance the training he received at the Academy, to learn department policies and procedures, and to make sure he can put all of this into practical use while on patrol.



Officer Denton Tipler with Coquille Police Chief Janice Blue and Academy Class Coordinator Lt. Don Sedlacek

Page 6 Focus on Florence

When Freezing Weather Hits—Protect Your Pipes!

Every winter, Public Works receives numerous inquiries on how to protect home plumbing systems from freezing. Public Works Director Mike Miller offers a number of ideas to help protect homes' plumbing before and during freezing weather, in addition to some tips on how to thaw pipes when they do freeze.

Before Freezing Weather

Inside your home:

Wrap all pipes in unheated areas. Wrapping will protect pipes from freezing.
 Check your house for pipes in unheated areas such as the crawl space, attic, garage or basement.

Use insulating tape or molded pipe sleeves and wrap it over the entire length of exposed pipe. Cover all valves, pipe-fittings, etc. with insulating tape or fiberglass insulation.

• Shut off and drain your water system if you are leaving home for an extended period. Be sure to turn off the water heater before draining the system.

Turn off the main water shut-off valve, then go through the house and turn on all faucets, sinks, tubs, showers, etc., and flush the toilets. Set your thermostat to 55 degrees. Ask yourself what might happen if your source of heat goes off due to a storm when you're not home.



Outside your home:

- Caulk around pipes where they enter the house and close all foundation vents. This will stop cold winter air from blowing into your house. Open foundation vents are probably the greatest cause of frozen or split water pipes. You will not only protect your pipes, but you may also reduce your winter heating needs. Remember to open the foundation vents again in the spring to prevent dry rot from occurring.
- Protect outside pipes and faucets. For most newer homes the outside hose bibs are frost free, meaning that the shut off valve is actually located deep inside the insulated wall. If you are not sure if the hose bib is frost free,



when you turn it off and water continues to drain for a few seconds, this is a good indication that the hose bib is frost-free. If you are not sure or if you do not have a frost-free hose bib, then you will need to wrap the hose bib with newspapers or rags covered with plastic, fiberglass, or molded foam-insulating covers to wrap the faucet. Molded foam insulating covers are available at most plumbing and hardware stores. In some homes, the outside faucet may have a separate shut-off in the basement, garage, or crawl space. If you do have a separate valve for outside faucets, shut it off. Then go outside and turn on the faucets to drain water from the line. Disconnect garden hoses from the faucets.

Shut-off and drain in-ground sprinkler systems including the backflow prevention device. Some irrigation systems
require blowing the system out with a large air compressor. We highly recommend that you contact a landscape
professional with the proper equipment and training. Hiring a landscape professional for this service is inexpensive
and can avoid potential damage to both your irrigation system and the public water system.

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PROTECT YOUR PIPES, Page 6

• Know where your main water shut-off valve is outside of your home. Typically they are located 18-inches from the foundation wall where the water line enters the building. It is very important to know where this valve is located because if a pipe bursts anywhere in the house – kitchen, bath, basement, or crawl space – this valve will turn it off. Be sure everyone in the family knows where it is and what it does.

• If there is a leak and you cannot find the shut-off valve, call utility billing at 997-3436 or public works at 997-4106 during regular business hours. After hours call the police department at 997-3515 and they will contact a public works employee.

During Freezing Weather

Open cupboard doors in the kitchen and bathrooms. Water lines supplying the kitchen or bathrooms are
frequently located next to outside walls. Any air leaks in the siding or insulation can cause these pipes to freeze.
Leaving the cupboard doors open when the temperature is below freezing allows pipes behind the cupboards to
get more heat.

If Your Pipes Freeze

- Thaw the lines safely. If you know where the lines are frozen, you can attempt to thaw them with a hair dryer set on low heat. Wave the dryer back and forth along the frozen area. Thawing won't be fast, but it will be safe. DO NOT LEAVE THE PIPES UNATTENDED.
- <u>DO NOT</u> USE AN OPEN FLAME TO THAW FROZEN WATER LINES. It may be fast, but could catch the house on fire.
- DO NOT USE AN ELECTRIC ARC WELDER TO THAW FROZEN WATER LINES.
 This also causes fire!
- When home plumbing is frozen, there is often water available at one faucet. Please check to see if water is available at one of the faucets. If there is no water at all, the problem may be in the street. For assistance, please call utility billing at 997-3436 or public works at 997-4106 during regular business hours. After hours call the police department at 997-3515 and they will contact a public works employee.

If Your Pipes Are Broken

- SHUT OFF THE WATER AND WATER HEATER.
- If you are unable to find the shut-off valve, or have water leaking in the house from a broken pipe, we can help you shut off the water. Please call utility billing at 997-3436 or public works at 997-4106 during regular business hours. After hours call the police department at 997-3515 and they will contact a public works employee.
- To repair the broken pipe, you may want to call a plumber.

Remember, the best tip of all is to protect your home before the winter weather hits. By winterizing your home now, you can prevent your home from the damage and inconvenience of frozen water pipes.



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Jury Duty in Florence Municipal Court

Submitted by Kim Tidball, Senior Court Clerk

The process for selection of a jury panel in the Florence Municipal Court is defined and outlined in the Oregon Revised Statue 10.010. Florence Municipal Court is a misdemeanor court and its jurisdiction is inside the city limits only. That means we must select a 6 person jury from inside the city limits to hear criminal misdemeanor cases. Clearly defined by statue are essential requirements such as eligibility, the excusal and deferment process, fees, terms, selection, and summoning of jurors. Having an impartial jury of our peers is essential to the trial process to ensure fairness throughout for all parties.

Gathering Potential Jurors

The first step in gathering a master jury list is to acquire names of citizens that reside inside the city limits. In order to restrict the search to addresses inside the city limits only, this court compiles a current list every other year by getting approximately 2000 names each from Lane County Register Voters and from Lane County Property Tax Rolls. We cross reference those two lists and remove any duplicate names.

Selecting a Jury

We hold jury trials every first and third Tuesday and must gather a pool of jurors for the attorney's to select a fair and impartial six person jury for the particular case before them. We mail out 75 summons for the two month jury service term (4 Tuesday's in total). Of those 75, we average 15-25 that actually are qualified and want to serve.

There are many reasons that a person may not want to, or be able to serve at the time they get the summons. The court, however, is limited in its ability to grant all requests for excusal. The court must balance the needs of the citizens with the law and the need to have a jury available for the citizen that needs to have his/her case heard. Some common requests that are granted are: if a person is 70 years of age or older; medical requests that are supported by a letter from their physician; a person that is already out of town or provides proof of confirmed travel plans for the term of service. Also, notice of not being a U.S. citizen and death certificates must be submitted. Deferrals are also granted for a period later in the year that is more convenient for the citizen. There are several other "limits" the court must abide by in excusing or not excusing the variety of request it gets. The questionnaire that is mailed to you and must be returned and is used by the attorneys' for gathering information in selecting the best possible jury for their case. On the back of the form are some of the options you may select for deferral or excusal requests.

See Jury Duty, Page 9



Have you visited the FEC recently?

Did you know that tickets for upcoming shows can be purchased online at any time? Visit the FEC website for more information and to reserve your seat today!

www.eventcenter.org

Don't forget to check out the City Calendar on the last page for a list of upcoming events happening at the FEC this month.

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JURY DUTY, Page 8

The Trial

The court sets approximately 150-200 jury trials a year and of those only approximately 3 go to trial, the rest are dismissed or accept a negotiated sentencing. The jury summons requires you to phone in the day before each scheduled case to determine if you need to appear or are discharged for the day. On the rare occasion you need to appear for jury selection, only six people will be selected for the trial, the rest will repeat the process on their next scheduled Tuesday.



This court will finish a case the day it starts. It is normal to have a case go into the evening and we will provide dinner if that happens. The jury will deliberate until a decision is reached. In the 23 years I have worked in the court, I have seen only one hung-jury where the case needed to be retried, and I have seen 2 cases go to just after midnight. The average case conclusion time is 8:00 pm. We try a case in one day for several reasons such as limited access to the courtroom (Justice Court has the courtroom on Wednesday's); most parties are from out of town; reduces costs of bringing back officers, attorneys, witnesses, and the Judge. If you are one of the six people to sit on the jury, you will be paid by statue a fee of \$10.00 plus \$1.00 for mileage for each case you are seated on.

To sum it up, being summoned for jury duty with Florence Municipal Court is mostly a phone-in service for 4 Tuesday's in a 2 month period. We must remember jury duty is a vital function for courts and I believe it should be considered privilege, a great responsibility, and a very important service to our community.

Florence Municipal Court Historical Tidbits

Florence Municipal Court's first court docket ledger is dated October 16, 1893. Florence was a dry town back then and many of the entries pertained to being drunk in public. Here are a few stories of the Court's first recordings:

Town of Florence vs. Q.W. Hurd

Charged: retailing spirituous liquors without license

February 14, 1894—Prisoner was brought into the court and plead guilty to the complaint. The decision of the Recorder in this court is that the defendant pay a Fine of \$25 and costs taxed at Marshall Fee \$2.50, Recorder Fee \$1.70.

Town of Florence vs. John Ford

Charged: giving whiskey to prisoner while in jail

March 4, 1901—Defendant plead not guilty to complaint. Witnesses sworn: Ernest Walton testified he saw defendant pass a package through the bars to George Barney while in jail. George Barney testified that the package was a bottle of whiskey. James Cosgrove testified he was with Ford and did not see him pass anything in and does not know if he did or did not. Jim Butterfield testified he did not see Ford pass anything but a package of tobacco. Prisoner found guilty. Fine \$15, Costs \$4.50.

Town of Florence vs. James Cosgrove

Charged: drunk and disorderly in court

March 16, 1901—Plead guilty. Fine \$4, Costs \$1. Paid.

Town of Florence vs. Peter Anderson

Charged: using improper or obscene language on the street

April 25, 1901—Defendant plead not guilty. Witnesses sworn: Claude Yates, William Keely, James Cosgrove testified that they heard the prisoner use obscene language. Court finds defendant guilty. Fine \$5, Marshall Fee \$1, Recorders Fee \$1, Witness Fees \$3.

Town of Florence vs. R.W.Hughes

Charged: opening his saloon on Sunday

May 16, 1904—Defendant plead that he was in the Saloon. Fine \$50.

Town of Florence vs. Eugene Harrington

Charged: ringing a fire bell without cause

March 16, 1928—Statement of not guilty. Trial set for Thursday afternoon. At hour of trial plea changed to guilty. Fine \$10. Paid by mother.

Town of Florence vs. Woodrow Pitman

Charged: disturbing the peace

January 20, 1940—Defendant charged with disturbing the peace by unnecessarily blowing the horn of his car. Plead guilty. Fine \$4. Defendant asked to be granted time to pay his fine. Court granted until March 9, 1940. However, if not paid by then defendant shall be taken in to custody to serve 2 days in the city jail.

Florence City Council



From left to right: Councilor Joe Henry, Councilor Brian Jagoe, Mayor Nola Xavier, Councilor Suzanne Roberts, Councilor Joshua Greene

Visit the City of Florence online at www.ci.florence.or.us

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Business License Renewals Due by January 20th to Avoid Fees

Florence Business Licenses are valid through the end of the calendar year from the date of issuance; 2013 Business Licenses expired on December 31st. In November, the City Recorder's

Office issued business license renewal forms and invoices for each permanent business. These business license renewals were due by <u>January 1st</u>. <u>All renewals received after January 20, 2014 will be subject to a penalty fine of ½ the value of the business license (\$40 for a permanent business license) and legal business status will be suspended.</u>

An overview of the Florence Business License program and the renewal process was presented in the December 2013 City of Florence Newsletter and can be located at http://www.ci.florence.or.us/community/city-florence-newsletter.

For more information on the Business License Program, visit the City of Florence website at http://www.ci.florence.or.us/citymanager/business-licenses or call the City Recorder's Office at 541-997-3437.

City Calendar

For more information about meetings (days marked in yellow), contact City Hall at 541-997-3437.
For information on events & concerts (days marked in blue), contact the Florence Events Center at 541-997-1994.

January 2014

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			New Years Day City Hall & FEC Closed	2 Lulo Reinhardt Latin Swing Project FEC 7 pm	3	4
5	City Council Meeting 7 pm	7	8	9	10	11
12	13	Planning Commission City Hall 7 pm	Siuslaw Awards Banquet FEC 6 pm	EMAC Meeting 2 pm	17	Winter Folk Festival FEC 10 am
Winter Folk Festival FEC 10 am	Martin Luther King Jr. Day City Hall & FEC Closed	21	TAC Meeting 1:30 pm FURA 6:30 pm	23	24	Eugene Ballet Scheherazade FEC 7 pm
26	27	Planning Commission City Hall 7 pm	29	30	31	