

Customer Names Addresse FLORENCE, OR 97439-8900

Dear ERIN REYNOLDS,

Exciting News! Central Coast Disposal has merged with the County Transfer & Recycling family.

Effective February 6th, 2023 we are pleased to announce that we have upgraded our billing system to add convenience and flexibility for our customers. With this change we would like to point out some important information that directly affects our customers.

• Account numbers and remittance address have changed. Please update your records to reflect your new account number xxxxxxxx, and update the remittance address to:

PO Box 7428 Pasadena, CA 91109-7428

If you pay your bill through your bank, credit union, or any third party online bill pay processor, autopay with these entities will stop unless the information is updated.

- To request or modify service, enroll or call 541-997-8233 on our website.
 https://www.countytransferandrecycling.com/residential-service
 ?gclid=EAlalQobChMl1urt49LR AlVyhbUAR2T wCJEAAYASAAEgJkUfD BwE
- To view/pay bills online, enroll on our website https://www.countytransferandrecycling.com/bill-pay.
 You will need your new account number xxxxxxxxx and invoice number, xxxxxxxx to enroll.
- If you were previously set up for recurring payments, your recurring payments have stopped. If you would like
 to continue with recurring payments, please go to https://www.countytransferandrecycling.com/bill-pay to
 enroll in our upgraded online bill pay, setup recurring payments for future invoices and make a one-time
 payment for your current invoice.
- All invoices are due on receipt.
- We now offer an automated phone system 800-457-1379 to pay your bill by credit card with Visa, Master Card
 or American Express. This service is available anytime, 24 hours a day, 7 days a week and all you need is your
 new account number.

On behalf of all of us here at County Transfer and Recycle, we commit to provide you with the best waste services. Please do not hesitate to contact us with questions by calling 541-902-7554, and one of our Customer Service Representatives will be happy to assist you.

Sincerely, County Transfer and Recycle