

**CITY OF FLORENCE**  
**UTILITY BILLING DEPARTMENT**

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## Understanding Your Utility Bill

City of Florence residents receive a utility bill once a month for services provided in the previous month. It is a common misconception that this is a “water bill”, but it is much more than just a bill for water. The City of Florence is committed to providing residents and businesses with not only top quality water service, but also wastewater (sewer), stormwater, well-rehab, and street services. Like anything else there are costs related to providing these services. The City recuperates the cost of these services by billing a service charge for each service provided in the form of a monthly utility bill.

The current utility service fees compared to the old fee structure is illustrated below for the month ending July 31, 2014:

CITY OF FLORENCE - UTILITY BILL						
SERVICE ADDRESS			ACCOUNT NO.	BILLING DATE	DUE DATE	
1111 ANY STREET, FLORENCE, OR			555111.XX	07/31/14	08/15/14	
METER READINGS	PREVIOUS READ	CURRENT READ	CONSUMPTION	SERVICE PERIOD FOR METER READINGS	FROM	TO
	1100	1800	700		07/1/14	07/31/14
DESCRIPTION OF SERVICES					AMOUNT	
Previous Balance					92.14	
Payment - Thank You					(92.14)	
Water				1	30.53	
Sewer				2	50.71	
Storm Water				3	6.20	
Well Rehabilitation				4	1.00	
Street Maintenance Fee				5	5.00	
<i>Disclosure: This is an example bill for an average residential customer using rates effective July 1, 2014. For illustration purposes only. Please contact the City of Florence Utility Department at (541) 997-3436 for information pertaining to your account.</i>				Due Date	AMOUNT DUE	
				8/15/2014	93.44	

Rate Table Legend for Residential Customers with comparison of old and new rates effective 7/1/14	
1	Water: Base Fee [ \$16.74 <del>\$16.57</del> ]+ variable rate [ (700 cubic feet * \$.0197 <del>\$.0195</del> ) = \$13.79 <del>\$13.65</del> ] = Total \$30.53 <del>\$30.22</del>
2	Sewer: \$50.71 <del>\$49.72</del> (Fixed cost)
3	Stormwater Fee: \$6.20 (Fixed cost based on square footage of impervious surface) - no change in fees
4	Well Rehabilitation Fee: \$1.00 (Fixed cost) no change in fee
5	Street Maintenance Fee: \$5.00 (fixed cost) - no change in fee